

OPERATIONAL REGULATIONS - underground garage

Grandium Hotel Prague

I. Operator:

Company Name : Le-Investment, spol. s r.o.
Registered office : Ostrovní 32, 110 00 Prague 1, Nové Město
VAT: CZ25719041
registered with the Municipal Court in Prague, sec. C, insert 64040
represented by: Petr Lžičar, Ph.D., General manager, on the basis of the power of attorney of the managing director Ing. Xuan Long Le

II. Rights and obligations of the operator:

1. The operator is responsible for:

- a) Guarding vehicles for which parking services are provided
- b) damage to vehicles and their accessories which is proven to have occurred in the course of the provision of parking services
- c) the organisation of the provision of parking services
- d) visibly marking the employees providing parking services with the trade name of the operator
- e) fire protection and compliance with hygiene regulations, working procedures, OSH in non-residential premises

2. The operator is not responsible for:

- a. damage, loss or theft of items which are not accessories of the vehicle
- b. damage to the vehicle and its accessories which is not proven to have occurred in the course of providing parking services

3. The operator is entitled to:

- a. require the Customer to comply with its obligations under these Operating Regulations,
- b. upon acceptance of the vehicle, to inspect the condition of the vehicle in detail, both externally and internally, in particular whether the vehicle shows any damage or whether the items listed in Article III.1.h. of these Operating Regulations are stored therein
- c. refuse to provide parking services to the owner of a vehicle which is leaking fuel, oil or other liquids or otherwise endangers the cleanliness of the garage,
- d. refuse to provide parking services to the owner of LPG, CNG, electric and hybrid vehicles
- e. refuse to provide parking service to a vehicle that is not properly secured against theft,
- f. to move the Customer's vehicle from the non-residential premises at the Customer's expense in the event that the vehicle begins to leak fuel, oil or other liquids or otherwise endangers the operation of the garage during the provision of the parking service, with the obligation to notify the Customer of this fact without undue delay,

- g. relocate the Customer's vehicle in the event of accidents and their removal or in the event of necessary construction work in the non-residential premises of the garage

III. Rights and obligations of the customer

1. The Customer is obliged to:

- a. follow the instructions of the operator's employees,
- b. respect the operating hours of the garage and the restrictions resulting therefrom,
- c. always allow the operator of the underground garage to provide proper parking services, i.e. to park the vehicle himself,
- d. to entrust the keys to the vehicle to the operator's staff for any manipulation. The keys will be stored and locked in the operator's staff room.
- e. to stay in the underground garage only for the time necessary to check in the vehicle to provide parking services.
- f. report to the Operator's employees immediately, but no later than upon acceptance of the vehicle, any damage to the vehicle that may give rise to liability on the part of the Operator and not to tamper with the vehicle until a damage report has been drawn up. In the event of a damage event, fill in the forms for reporting the damage to the insurance company as instructed by the operator's employees and have them endorsed by the police.
- g. refrain from any activity that would pollute the exterior and interior of the garage
- h. not to enter the garage without the presence of an employee of the operator
- i. respect the prohibition of storage of dangerous substances, weapons, drugs, persons and live animals in the vehicle when providing parking services,
- j. respect the prohibition of smoking, handling of fuel in the entire garage area,
- k. to act in such a way as to avoid damage to health or property and to notify the operator without undue delay of the risk of imminent damage or its occurrence.

2. The Customer is responsible for:

- a. any damage to the non-residential premises caused by him, in accordance with the provisions of the Civil Code
- b. 3. The Customer hereby expressly consents to the monitoring of the garage area

IV. Operating hours

The operating hours of the garage are the same as those of the hotel, i.e. 24 hours a day, unless the operator temporarily changes the operating hours for operational reasons.

V. Effectiveness of the Operating Regulations

These Operating Regulations shall come into force and effect on the date of commencement of operations, i.e. 1 Apr 2019; updated on 1 Mar 2023

Petr Lzicar, Ph.D., general manager, Le Hotels Group

Sonia Nedvedova, resident manager, Grandium hotel Prague